

As a requirement of ISO 9001:2015, **VECTOR MAIS** carries out a performance assessment of all suppliers and service providers that have an impact on the quality of the service provided.

The assessment of suppliers is carried out annually. Suppliers assigned to **VECTOR MAIS** works are evaluated at the end of each work, considering the average result of all the works that participated. The criteria and weighting to be considered for each scope of supply are:

➤ **Criteria and weighting for suppliers of Materials/Equipment and Services**

Criterion	Weighting
<b>Comercial response:</b>	<b>25</b>
<ul style="list-style-type: none"> <li>Commercial ability and availability to respond to requests made.</li> <li>Timely response to budget changes/modifications.</li> </ul>	
<b>Product/Service Quality</b>	<b>25</b>
<ul style="list-style-type: none"> <li>Final quality of the work performed.</li> <li>Supply in accordance with product/service specifications.</li> <li>Timely availability of documentation for access to the work (when applicable).</li> <li>Compliance with safety and environment requirements (when applicable).</li> </ul>	
<b>Deadline:</b>	<b>25</b>
<ul style="list-style-type: none"> <li>Compliance with agreed deadlines.</li> </ul>	
<b>Response to issues and changes:</b>	<b>15</b>
<ul style="list-style-type: none"> <li>Technical ability to respond to problems or changes in the scope of supply.</li> <li>Ability to provide early warning of problems detected within the scope of supply.</li> </ul>	
<b>Complaints/Non-Compliances:</b>	<b>10</b>
<ul style="list-style-type: none"> <li>Ability to respond to any complaints or non-conformities arising from the supply.</li> </ul>	

➤ **Criteria and weighting for contractors**

Criterion	Weighting
<b>Comercial response:</b>	<b>10</b>
<ul style="list-style-type: none"> <li>Commercial ability and availability to respond to requests made.</li> <li>Timely response to budget changes/modifications</li> </ul>	
<b>Work Preparation:</b>	<b>10</b>
<ul style="list-style-type: none"> <li>Submission of preparation drawing and compatibility with the work.</li> </ul>	
<ul style="list-style-type: none"> <li>Ability to prepare and organize the construction site.</li> <li>Planning and procurement capacity.</li> </ul>	

<b>Product/Service Quality</b>	<b>20</b>
<ul style="list-style-type: none"> <li>Final quality of the work performed.</li> <li>Supply in accordance with product/service specifications.</li> </ul>	
<b>Deadline:</b>	<b>20</b>
<ul style="list-style-type: none"> <li>Compliance with agreed deadlines.</li> </ul>	
<b>Safety and Environment:</b>	<b>15</b>
<ul style="list-style-type: none"> <li>Compliance with safety and environmental requirements.</li> <li>Good security and environment practices.</li> <li>Timely availability of documentation for access to the work.</li> </ul>	
<b>Response to issues and changes:</b>	<b>15</b>
<ul style="list-style-type: none"> <li><b>Technical ability to respond to problems or changes in the scope of supply.</b></li> <li>Ability to provide early warning of problems detected within the scope of supply.</li> </ul>	
<b>Complaints/Non-Compliances:</b>	<b>5</b>
<ul style="list-style-type: none"> <li>Ability to respond to any complaints or non-conformities arising from the supply.</li> </ul>	
<b>Resolution of Pending Works:</b>	<b>5</b>
<ul style="list-style-type: none"> <li>Speed and efficiency in resolving pending jobs.</li> </ul>	

A final classification is made considering the following results:

<b>Result</b>	<b>Final Classification</b>	
5	Preferred Approved Supplier	It fully complies with the requirements of <b>VECTOR MAIS</b> , so you may have preference when placing future orders.
3-4	Approved Supplier	It complies with <b>VECTOR MAIS</b> requirements and will be considered for future orders.
2	Supplier Rejected	Supplier blocked, unless it presents an action plan or response with concrete measures that allow it to be considered approved.
1	Supplier Rejected	Supplier blocked for a period of one year. After one year, a new order can be placed that will serve as a test to be considered an approved supplier again.